

# RISKY BUSINESS!

12 October 2021

MS Teams

Speaker - Carl Dunckley

**10:00-10:15 OVERVIEW OF ISO 31000**

Setting the scene, we will briefly marvel at the magnificence which is ISO 31000:2019 Risk Management Guidelines, including:

- The Framework for Implementation
- The Risk Principles
- The Risk Process

**10:15-11:00 THE IMPORTANCE OF RISK CULTURE**

This interactive session will explore the organisational factors which are essential to maximizing the value of our risk management endeavors, including:

- The importance of culture
- The Risk Culture Aspects Model
- Critical factors for influencing culture

**11:00-11:15 BREAK**

**11:15-12:00 RISK PERCEPTION AND COMMUNICATION (UNDERSTANDING HUMAN FACTORS)**

Moving beyond risk architecture, here we will consider and discuss one of the most crucial and challenging elements of a successful risk management strategy, people. This will include:

- Understanding why people think differently
- Influences on perception
- Heuristics and biases
- Actions to mitigate

**12:00-12:45 BREAK**

**12:45-13:30 CONSTRUCTING THE PERFECT RISK MATRIX**

In this session we will continue our eternal quest to construct and deploy the perfect risk matrix. Wish us luck! This will include:

- Quantitative versus Qualitative
- The Risk Matrix: strengths and weaknesses
- The evolution of the Risk Matrix
- Design factors to consider



**13:30-14:00**    **RUNNING A RISK WORKSHOP**

Running a risk workshop is not everyone's cup of tea. Here we will discuss the critical factors necessary to delivering a successful event and achieving our objectives. This will include:

- Learning styles and preferences
- Preparation
- Required skills
- Top tips for effective delivery

**14:00**            **Q&A AND CLOSE**